

GARLAND COUNTY I.T. MEETING

THURSDAY, MARCH 23, 2023 at 9:00 a.m.

GARLAND COUNTY COURTHOUSE, ROOM 200

A meeting of the Garland County Department heads and/or members, and I.T. Committee members was held on Thursday, March 23, 2023, at the Garland County Courthouse, Room 200.

Members Present: Chairman Jimmy Young, Vice Chairmen Larry Raney, and IT Director Jeff Winter

Other Representatives: Lanie Martin, Anna Libby, Cindy Archer, Rebecca Talbert, Tim Stockdale, Sarah Smith, Shannon Sharp

Members Absent: None

Guests: Sanlor Technologies (Loren Benedict, Conner French, and Brandon Hawkins)

News Media: None

Chairman Young called the meeting to order at 9:00 am and asked Tim Stockdale to present the invocation.

Winter stated everything seems to be going well and if there are concerns to please call the IT department.

Winter stated that RingCentral is fully deployed and the software functionality has many features. Additional training has recently been provided for employees.

Winter stated since the first of the year, the IT Department has been evaluating the security platform, Carbon Black and Critical Start that oversees our security. The County and City have about 90 switches and the network switch infrastructure has been an ongoing issue as well. OneDrive and SharePoint were explained. Winter also explained how the system is backed up: Disk to disk to tape to Cloud and they have added another backup layer to help. He stated how funding is a huge problem.

Winter talked about the Finance Department and County Attorney being the first department to move to the high level of Microsoft 365. Winter explained the 2 levels of Microsoft 365. Most employees have the lower level which is a web-based version of Word, Excel, etc.

Lanie stated that Account Payable claims are going paperless and live this month and the Garland County website is almost complete with the upgrade.

Tim Stockdale, the Treasurer, stated that he noticed in an Ordinance, that the IT department is responsible for encrypting phone drives, which he stated is not true. Justice Young said he would have to look into it.

Stockdale also inquired about CISA (Cybersecurity and Infrastructure Security Agency). Winter stated that CISA is through the Federal Government of Homeland Security and has many free resources for cyber security with no fee required. Winter talked about the importance of Cyber security and how Elected Officials need to push to get resources to fund Cyber security for County Government. Rebecca Talbert, Tax Collector, will talk to the Arkansas Association of Counties concerning the importance of cyber security.

There was a discussion about the 71 Arkansas counties getting hacked through the AIS server (Tax Pro software) in November 2022. Garland County does not have AIS.

Loren Benedict with Sanlor Technologies discussed the importance of cyber insurance and security. The state is not supporting the counties in Arkansas. The State and Federal government need to help counties fund cyber insurance.

Justice Young adjourned the meeting.

Respectfully submitted,

A handwritten signature in cursive script that reads "Anna Libby".

Anna Libby
Recording Secretary