

GARLAND COUNTY I.T. MEETING

THURSDAY, JUNE 10, 2020 at 9:00 a.m.

GARLAND COUNTY COURTHOUSE, ROOM 200

A meeting of the Garland County Department heads and/or members, and I.T. Committee members was held on Thursday, June 10, 2021, at the Garland County Courthouse, Room 200. Chairman of the committee, Justice Jimmy Young, called the meeting to order at 9:00 a.m.

Members Present: Chairman Jimmy Young and Jeff Winter

Other Representatives: Justice David Reagan, Anna Libby, Lanie Martin, Susan Ashmore, Tim Stockdale, Rebecca Talbert, Shannon Sharp, Cindy Archer, Sarah Smith, Edie Milholland, and Mike Hawthorne

Members Absent: Justice Larry Raney

Guests: None

News Media: None

Justice Young commented on this being the first meeting in 15 months.

Jeff Winter started the meeting by talking about ransomware and how the IS Department constantly makes improvements against ransomware. The IT department is always backing up the systems, using firewalls to prevent malware and recovery if anything did happen. Mimecast is part of the training for Garland County employees that include Phishing emails, learning videos and safety precautions for live video streaming and the links attached to the video.

Winter is on a service called **List serv** which is a computerized mailing list that emails are sent out containing information. Winter thinks the State of Texas has a law passed to get Grant funding or to be able to leverage Grants, all employees of the organization will have to have cybersecurity training or the state will not allow the company to get grants.

The phone system is currently ShoreTel that was bought out by Mitel and the system has been having many problems. Winter stated the City currently is using RingCentral City and wants the County to discuss purchasing the RingCentral City telephone system and put it in the budget for next year. RingCentral provides businesses with different cloud-based business communications solutions that include messages, video, phone, and contact center. It would also include Efax and a zoom license. New phones would have to be purchased.

Winter stated that phones and emails are the main communication and they need to be up-to-date and working properly. Microsoft is gradually weaning the County off the current system of the 2013 Microsoft Exchange server in the basement that controls the emails. Microsoft will eventually not support the service and the window server will also be discontinued. Microsoft wants everyone to use Office 365 as the new email system.

The question was asked if the County has ransomware insurance. Tim Stockdale is going to call the insurance company.

Winter discussed the switch and access points replacement at the Courthouse. He stated that the IT department put network switches on the 3rd floor of the Courthouse and other County offices and about 3 years ago. The Courthouse was struck by lightning on Monday, June 7, and because of the switches that were put in, the whole Courthouse did not lose all the computers and phones. More switches will be put in county buildings.

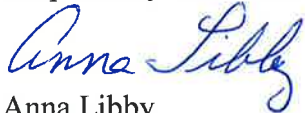
Computers need to be ordered by the end of summer and follow the replacement plan.

Winter stated that the Federal Government controls the domain of (.org) and it has always been a cost to have .org domain. He reported that it is free now and he secured the names for the City and County: garlandcountyar.gov and hotspringsar.gov. It was stated that a government entity might have to have .org to get grants. Tim Stockdale, Treasurer, will call and find out.

Lanie Martin reported that the County website, CivicPlus, is in the process of getting an update. Any department's site that needs to be changed, should get with Anna or Lanie.

Justice Young adjourned the meeting.

Respectfully submitted,



Anna Libby
Recording Secretary