

GARLAND COUNTY I.T. MEETING

THURSDAY, AUGUST 4, 2022 at 9:00 a.m.

GARLAND COUNTY COURTHOUSE, ROOM 200

A meeting of the Garland County Department heads and/or members, and I.T. Committee members was held on Thursday, August 4, 2022, at the Garland County Courthouse, Room 200.

Members Present: Chairman Jimmy Young, Vice Chairmen Larry Raney, Justice Brown, and Jeff Winter

Other Representatives: Lanie Martin, Anna Libby, Susan Ashmore, Cindy Archer, and Rebecca Talbert

Members Absent: None

Guests: None

News Media: None

Chairman Young called the meeting to order.

Jeff Winter started the meeting by stating that the County has switched back to KnowB4, Cyber Awareness training. KnowB4 sends out a video once a month to every employee that has an email address to watch a video about cyber security. They also send out Phish emails to employees. The County is rated at 60-70% and Winter would like to see the percentage better.

RingCentral is fully deployed and the software functionality has many features. The IT department is going to provide training on the phones via video conferencing in the following months. Hud and Presence is a function that is helpful within the phone system.

Susan Ashmore, County Comptroller, reported that the Finance Department is going to utilize the Intranet within CivicPlus. Winter stated that the IT department would like to help the County utilize the Intranet and will get with Anna Libby and Lanie Martin to put links and information on the Intranet for employees.

Winter discussed CASE. It's the inventory, ticking system, patches and other functions used. Self-help links can be set up with CASE.

Winter stated that Office 365 is complete and all emails have been moved to the Cloud. Office 365 functions are not complete. Mimecast is still active for the mail filter. HR forms need to be encrypted.

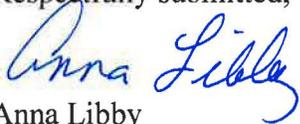
Susan Ashmore asked Winter about the 2023 budget. The 2023 budget should be the same but he stated he talked to Judge Mahoney about the 2024 budget. Virtual infrastructural needs to be replaced.

Winter talked about 2-factor authentication. Security and functionality are the goals to make it user-friendly.

Susan Ashmore inquired about the network for the County being in the cloud. Winter explained some parts are and some parts are not in the Cloud. FI is completely in the cloud. Susan inquired if the M Drive that is on her computer can be put in the Cloud. Winter explained Office 365 has the capability and the IT department is working on completing Office 365. File Sharing is a part of Office 365 and some offices are ready to use file sharing. Winter explained cloud-based and web applications.

Justice Young adjourned the meeting.

Respectfully submitted,



Anna Libby
Recording Secretary